



TRUST IS EARNED.™

While ensuring a healthy environment for our clients, our colleagues, and our communities, MSB will continue to serve clients through the drive-up, via phone or email and by appointment in the McHenry location only. As we work together to navigate these uncharted waters, we look forward to seeing and serving you again. We encourage you to read our new lobby access and safety guidelines below.

Our Drive-up Locations are Open Serve You!

McHenry Office Lobby By Appointment Only
Call 815-385-3000 for Appointment to See Banker
Richmond and Johnsburg Locations Drive-up Only

Lobby services are available:

Monday-Thursday from 8a.m. - 5p.m.

Friday from 8a.m. - 6p.m.

Saturday from 8a.m. - 1p.m.

Please follow our new lobby access and safety guidelines:

- Lobby access is limited to 7 clients at a time. Clients will be assisted in the order of arrival or appointment time.
- Lobby hand sanitizing stations are available for your use both upon entering and exiting our lobby.
- Personal Protective Shields have been installed at our customer service areas for use within our lobbies.
- State of Illinois social distancing guidelines of at least 6 feet separation will be observed with markers on the floor to assist you.

Ways we can serve you:

- **Via phone, email or in-person by appointment only** to talk about your accounts, loans, and other financial needs you may have.
- **Drive-up teller lanes** are a viable option and encouraged for anyone who may have elevated health risks. Drive-up services are available Monday-Thursday 8a.m. - 5:30p.m., Friday 8a.m. - 6 p.m. and Saturday 8a.m. - 1p.m.
- **Online and Mobile App** – Access your accounts 24/7 all year long. Enroll via our website: www.mchenrysavings.com
- **ATMs** – MSB checking and savings clients receive 3 waive fees per statement period for Foreign ATMs used anywhere in the continental US.
- **Follow us on Facebook or our website:** www.mchenrysavings.com for up to date information.

We continue to monitor the daily communications regarding the current health concerns related to COVID-19. MSB is following the Centers for Disease Control and Prevention (CDC), State of Illinois, and Local Municipality Guidelines to serve you safely.